

# PANTHER PATIENT INFORMATION



## DEMOGRAPHIC INFORMATION

Patient Full Name (F, MI, L): \_\_\_\_\_ SSN: \_\_\_\_\_

Name Preference: \_\_\_\_\_ Date Injured: \_\_\_\_\_ Date of Surgery \_\_\_\_\_

Address: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_ Sex: M F

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Home # \_\_\_\_\_ Cell # \_\_\_\_\_

Email Address: \_\_\_\_\_ How did you hear about us? \_\_\_\_\_

Referring Dr.: \_\_\_\_\_ Injury/Diagnosis: \_\_\_\_\_

Primary Care Physician: \_\_\_\_\_ PCP Phone Number: \_\_\_\_\_

Employer: \_\_\_\_\_ Employer Address: \_\_\_\_\_

Employer Phone # \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Guarantor Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_ Phone #: \_\_\_\_\_

Address if different: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

## INSURANCE INFORMATION

For Private, Medicare, or Government Providers: Please present Insurance ID card to front desk.

Workers Comp: Y N Auto: Y N

*If you are being seen for an injury related to work comp or an auto accident, please give the name of the insurance carrier responsible.*

Insurance Company: \_\_\_\_\_

Adjuster Name: \_\_\_\_\_ Phone # \_\_\_\_\_

Claim #: \_\_\_\_\_

## MEDICAL HISTORY

Height: \_\_\_\_\_ Weight: \_\_\_\_\_

Do you have, or have you ever had any of the following?

Heart problems/pacemaker	Y N	History of falls	Y N
Lung/breathing problems	Y N	Arthritis	Y N
Diabetes	Y N	Osteoporosis/Osteopenia	Y N
Cancer	Y N	Dizziness	Y N
High BP	Y N	Fainting	Y N
Asthma	Y N	Seizures	Y N
Blood Disorders	Y N	Unexplained weight loss	Y N

Any other Medical History? \_\_\_\_\_

Do you currently have or have you had any of the following symptoms related to your injury?

Arm/Leg Swelling	Y N	Joint/Muscle Swelling	Y N	Problems Sleeping	Y N
Constipation/Diarrhea	Y N	Nausea/Vomiting	Y N	Problems Urinating	Y N
Fever/Chills/Sweats	Y N	Numbness/Tingling	Y N	Unusual Fatigue	Y N

If Yes to any of the above, please explain: \_\_\_\_\_

Any previous surgical procedures and or significant injuries? \_\_\_\_\_

Medications currently taking (prescription, over the counter, pills, injections, patches, vitamins, herbs?)

Allergies (medications, food intolerances, latex, etc.?) \_\_\_\_\_

Do you participate in any sports, exercise programs or activities on a regular basis? \_\_\_\_\_

Anything else you want us to know? \_\_\_\_\_

EMERGENCY CONTACT: Name: \_\_\_\_\_ Relationship: \_\_\_\_\_ Phone #: \_\_\_\_\_

## CONSENT TO TREAT AND HIPAA ACKNOWLEDGEMENT

The patient has the right to informed participation in decisions involving his/her health care. This shall be based on clear, concise explanation of his/her condition and of all proposed treatment procedures. All possible risks and/or side effects, as well as the probability of success with such procedures shall be disclosed to the patient by his/her attending physical therapist. The patient shall not be subjected to any procedure without his/her voluntary, competent and understanding consent or consent of his/her legally authorized representative. Where medically significant alternatives for care or treatment exist, the patient shall be so informed. I have read and understand the terms outlined above and consent to all necessary treatment as determined by Panther Physical Therapy.

I have reviewed the notice of privacy practices (HIPAA) and have been provided an opportunity to discuss my right to privacy. I will be given a copy of the privacy practices upon request.

Patient Name: \_\_\_\_\_ Signature/Guardian: \_\_\_\_\_

Date: \_\_\_\_\_

## CANCELLATION POLICY/NO SHOW POLICY

Thank you for choosing Panther Physical Therapy as your physical therapy provider. We are sincerely dedicated in assisting you meet your therapy goals. In order to do this, it is important that you attend all scheduled therapy appointments. Consistent attendance allows you and your therapist to progress your treatment program which will result in **quicker recovery and better outcomes**.

We realize that there are times when unforeseen circumstances make it impossible to attend your scheduled appointment. If this happens, please give us as much notice as possible so we can reschedule your appointment and open that slot for another client.

If you are calling after hours you may leave a message at **303-979-5511**.

### 24 HOUR NOTICE

In order to enforce this policy, you will be charged \$75.00 for an appointment cancelled without 24-hour notice. (If that appointment slot gets filled by another patient we will waive the charge.)

### NO CALL/ NO SHOW

If you do **not show up** or **call to cancel** an appointment you will be charged \$95.00 payable at your next visit.

Canceling appointments without 24-hour notice and no shows more than **3 times** will unfortunately limit your ability to schedule advanced appointments and will result in **same day scheduling**.

We want to make your physical therapy experience as beneficial as possible and your commitment is a very important part of this. If you know you are going to have a difficult making your appointments, please discuss this with your therapist.

Thank you

Patient/Parent/Legal Guardian Signature \_\_\_\_\_

Print Name \_\_\_\_\_ Date: \_\_\_\_\_

## FINANCIAL RESPONSIBILITY

1. According to your insurance plan, **you are responsible for any and all co-payments, deductibles, and coinsurances**. The amount of co-payment varies with different plans. You are responsible for knowing the co-payment amount. **All charges not covered by your insurance company are your responsibility.**
2. **Co-payments are due at the time of service**, unless other arrangements have been made. **Deductibles and coinsurance are your responsibility** and will be billed to you by our office, although **we strongly recommend paying \$80.00 per visit for high-deductible plans**.
3. Self-pay patients are expected **to pay for services in FULL** at the time of the visit.
4. Patient balances are billed immediately on receipt of your insurance plan's explanation of benefits. **Your payment is due within 10 business days of your receipt of your bill.**
5. If previous arrangements have not been made with our finance office, **any balance outstanding longer than 90 days will be forwarded to a collection agency.**
6. We accept cash, check, credit card (Visa, MasterCard, American Express, and Discover), and debit card.
7. A \$25.00 fee will be charged for any checks returned with insufficient funds.

Initial: \_\_\_\_\_

Please call if you have any questions about your bill. Most problems can be settled quickly and easily, and your call will prevent any misunderstandings. If you are having trouble paying your bill, please discuss the situation with us. Satisfactory arrangements can almost always be made. Financial considerations should never prevent you from receiving the care needed.

I have read the above Financial Policy, I have understood it, and I agree to it. I have also received a copy of this Financial Policy, if requested.

Thank you

Patient/Parent/Legal Guardian Signature \_\_\_\_\_

Print Name \_\_\_\_\_ Date: \_\_\_\_\_

**ESTIMATION OF BENEFITS**

**PATIENT INFORMATION**

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Patient Address: \_\_\_\_\_

Patient Phone Number: \_\_\_\_\_

Injury/Side: \_\_\_\_\_

Referred By: \_\_\_\_\_ How did you hear about us? \_\_\_\_\_

Insurance Carrier and Type: \_\_\_\_\_

Member ID:: \_\_\_\_\_ Group Number: \_\_\_\_\_

Guarantor Name: \_\_\_\_\_ DOB: \_\_\_\_\_

**VERIFICATION INFORMATION FOR "ESTIMATE"**

Verification Date: \_\_\_\_\_ Time: \_\_\_\_\_

Insurance Contact Person's Name or Online: \_\_\_\_\_

Insurance Phone Number: \_\_\_\_\_ Effective Date: \_\_\_\_\_ Calendar/Plan Year: \_\_\_\_\_

Co-Pay (if applicable): \_\_\_\_\_ Co-Insurance (%): \_\_\_\_\_

IN-NETWORK DEDUCTIBLE Individual \_\_\_\_\_ Family \_\_\_\_\_ OOP \_\_\_\_\_

DEDUCTIBLE CURRENTLY MET Individual \_\_\_\_\_ Family \_\_\_\_\_ OOP \_\_\_\_\_

Pre-Authorization Required? Yes \_\_\_ No \_\_\_ If yes, when? \_\_\_\_\_ Contact #: \_\_\_\_\_

Referral Required? Yes \_\_\_ No \_\_\_ If yes, from? \_\_\_\_\_

Cap on Visits? Yes \_\_\_ No \_\_\_ If yes, \_\_\_\_\_ per \_\_\_\_\_ Any Met? \_\_\_ Review? \_\_\_\_\_

Cap on Total Payment Amount? Yes \_\_\_ No \_\_\_ If yes, \$ \_\_\_\_\_ Any Met? \$ \_\_\_\_\_

**ESTIMATE OF BENEFITS**

I understand that this is an ESTIMATION of benefits based on what my insurance provider provided to Panther. This is NOT A GUARANTEE of benefits. Final benefits and money due will be calculated after insurance EOB (Explanation of Benefits) are provided.

**Option to Pay Estimated Deposit:**

I would like to pay \$ \_\_\_\_\_ deposit towards my Estimation of Benefits. I understand that this is not the only amount that could be due, and that it is most likely an under-estimation based on the benefit information provided by my insurance company. Additional amounts may be due after final EOB's are sent out.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_